

Case Study

Empowering Financial and Operational Control at E20 Investment

Trident Implements Microsoft Dynamics 365 F&O to Drive Business Excellence



Industry: Investment & Asset Management

Location: UAE

Solution Implemented: D365 F&O & Licenses



ABOUT CUSTOMER

E20 Investment is a leading investment firm based in the UAE, managing a diverse portfolio across multiple sectors including real estate, finance, and private equity. The company is focused on sustainable growth, strategic investments, and maximizing returns for stakeholders.

CHALLENGES

- E20 Investment Faced Several Strategic and Operational Hurdles**
- **Disparate Financial Systems** – Lack of a unified platform created difficulties in consolidating financial data across business units.
 - **Limited Visibility** – Management had restricted access to real-time performance metrics, hampering strategic decisions.
 - **Manual Reporting & Compliance** – Regulatory compliance and financial reporting were labor-intensive and error-prone.
 - **Inefficient Resource Planning** – Project and resource tracking was done manually, reducing operational efficiency.
 - **Scalability Concerns** – Legacy systems were not equipped to support growing transaction volumes and business complexity.

SOLUTION IMPLEMENTED

- Trident Provided a Comprehensive Microsoft Dynamics 365 Finance & Operations Solution**
- **End-to-End ERP Deployment** – Integrated core finance, project accounting, procurement, and operations under a single cloud-based platform.
 - **Licensing & Configuration** – Delivered tailored D365 F&O licenses with modules configured to E20’s operational structure.
 - **Financial Consolidation Tools** – Enabled seamless consolidation across multiple business units and currencies.
 - **Advanced Budgeting & Forecasting** – Provided real-time financial planning and forecasting tools for better control.
 - **Regulatory Compliance Management** – Automated compliance workflows and generated accurate audit-ready reports.
 - **Role-Based Dashboards & Analytics** – Offered executive-level dashboards with real-time KPIs and insights.

BENEFITS TO CUSTOMER

- **Unified Financial Platform** for streamlined operations and consistent reporting.
- **Enhanced Decision-Making** through real-time data and insights.
- **Improved Compliance & Audit Readiness** with automated and accurate reporting.
- **Operational Efficiency** with reduced manual effort and process automation.
- **Faster Financial Closures** using integrated workflows and consolidation tools.
- **Scalable ERP Backbone** ready to support future investments and expansion.
- **Greater Resource Visibility** for better planning and control across projects.


CUSTOMER TESTIMONIAL




“The implementation of Dynamics 365 F&O by Trident has transformed our financial operations. We now have clarity, control, and confidence in our data and decision-making. Trident’s team was highly knowledgeable and aligned the solution perfectly with our business needs.”

— Chief Financial Officer, E20 Investment

TRIDENT INFORMATION SYSTEMS

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